

## FAQs

- Definition of **FAMILY** in standard early bird/regular registration:

**FAMILY = 2 parents + up to 2 dependent children (22 years or younger)**

- Definition of Adult and Child while registering in the **MEALS** section:

Please help us prevent shortage (or food wastage) by signing up appropriately for your meal choices. Adults will sign up as adults for our traditional Bengali meals – choose between non-Veg or Veg meal options. Any child who will eat traditional Bengali food must be categorized as an ADULT when signing up for meals. Children who will eat kid-friendly westernized meals should be signed up for “Kid’s Meal” in the “Meals” section.

- I will be attending the TSDP Durga pujo with my spouse and my son/daughter who is 20 years old. Can I register as a ‘Family’?

Yes, you can register as a family as long as your kid/s is/are up to 22 years old and financially dependent on you.

- I will be attending the pujo with my spouse and son/daughter and son-in-law/daughter-in-law who is 30 years old. Can we register as a ‘Family’?

No, your 22+ years old son/daughter and son-in-law/daughter-in-law need to register separately from you. However, there are community sponsor categories that allow you to co-register 6 (Grand) or 4 (Platinum) family members, age no bar – you are highly encouraged to consider these options and support the TSDP puja efforts.

- My 21 year old son is in college and will attend the pujo with his girlfriend. May I include her in my family registration?

No. Anyone who is not an immediate family member will need to register separately as a single adult or student (if applicable).

- I have parents visiting me in the US and they wish to attend TSDP. How much are the

registration fees for visiting parents?

A single visiting parent registration fee is \$100, and visiting parents (couple) is \$200. You can register your visiting parent(s) separately, or consider becoming one of our sponsors (Grand/Platinum) which would allow for inclusion of your visiting parents within the same family unit for registration purposes.

- I did not get any paper forms to register for TSDP Durga puja. Can I get a paper form?

The TSDP registration process is entirely electronic and online only. We request you to click the registration link on our website to complete your registration. If you need assistance, please follow the video tutorial or contact us via email and we can call you to guide you through the online process.

- I have/will be registering soon for TSDP Durga puja. By which date should we send the check to avail the Early bird discount?

Please follow the dates mentioned in our website and/or newsletter to avail the early bird discount. If you are paying by CHECK, please make sure the check reaches us before the due date.

- What will be the registration rate for my family and me?

Detailed registration rate information and the deadlines are listed on our TSDP webpage under the registration tab.

- I can only stay for one day- what is your one day rate?

There is no one-day rate at this point. Because fixed costs are very high, everyone has to pay the full the registration rate per your applicable category of registration.

- My non Bengali friends would like to come to observe Puja- they don't want to stay for lunch or dinner- do they still have to pay registration fee?

The Puja and prasad are free for anyone and everyone. If individuals want any meals or wish to attend any other events, they will need to formally register.

- My parents, sister and her family are visiting. May I include them in our family registration?

Visiting parents as well as adult extended family members will need to register separately.

- I do not want to take part in Puja or any of the meals but would like to attend the cultural program. Do I have to register?

Yes, you have to register if you wish to attend our cultural programs.

- I am not receiving any email updates for Durga pujo. How do I register?

Please visit the registration page and click on the link:

**"Don't have account with us? Please Register".**

Once registered for puja, your email will be automatically added to the TSDP database.

- I received the registration email but cannot locate it. How do I get a new password/register?

If you have received a registration request email, this is the email we have for you in our database. If you cannot remember your password, please reset it.

- I have registered, but I realize I need to make changes/cancel. What should I do?

Please send us an email and we can make the changes on your behalf or advise you regarding the course of action.